

MEDICUS HEALTH PARTNERS CLINICAL GOVERNANCE NEWSLETTER



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Promoting the NHS App and its benefits to patients

We ALL have an important part to play in promoting the NHS App to patients.

- ✓ Explain the benefits to patients and colleagues.
- ✓ Connecting to the NHS App helps practices to meet the targets in the new GP contract
- ✓ New features will be added to the NHS App in the coming months (e.g ability to nominate a pharmacy and integration of online consultations), making the app the digital front door to the NHS for everyone.
- ✓ Most patients can register to use the NHS App without visiting their practice to verify their identity. Two thirds of app users have never been registered for a GP online service before.



WHAT'S NEW

EPS4- The Electronic Prescription Service (EPS) which sends electronic prescriptions from GP surgeries to pharmacies is now live across all sites.

The benefits of EPS are that

- Prescribers can process prescriptions more efficiently and spend less time dealing with prescription queries.
- A move towards the end of paper prescriptions
- Controlled drugs can be prescribed electronically
- Dispensers can reduce use of paper, have improved stock control, and provide a more efficient service to patients.
- Patients can collect repeat prescriptions from a pharmacy without visiting their GP, and won't have a paper prescription to lose
- Improved checks for pharmacists on line

SAFEGUARDING

Referrals to the children's Multi Agency Safeguarding Hub (previously known as SPOE) and for family support will go through the children's portal – this information was e mailed recently and our safeguarding policy is being updated and will be disseminated soon.

RESEARCH

Medicus Health Partners is participating in the following research studies; Clear Outcomes, Mood and Health, Prominent, CALM 2, GLAD, SUMMIT, Nitrate TOD, DOLO Risk, BRIGHTMIND and MUSC 34739.

Thanks to you all for going through those long lists to help medical research.