



ALL READY TO GO – 16<sup>TH</sup> DECEMBER 2020 – 7.50AM



MEDICUS - COVID VACCINATION CENTRE

## Medicus Health Partners - COVID Vaccination Clinic Leading NCL - Over 60,000 Vaccines Delivered so far

MHP is injecting hope into Enfield; the team of 70 vaccinators, 40 Admin staff is working 7 days a week 8am – 8pm vaccinating up to 1000 patients a day. Care Homes and Pop-up clinics are also part of the service delivery to ensure everyone eligible at this time has access to a vaccine or the opportunity talk to clinical staff if they need reassurance.

Dr Ujjal Sakar and Dr Lulu Jamil are leading the project, they are on site each day, supervising and offering clinical support.

The patients have been amazing and really appreciate that there is hope on the horizon to get back to a more normal way of life.

We have received many cards and letters of thanks from patients who have received their vaccines at Carlton House. Here's are few of their comments



### Fantastic Immunisation set up

★★★★★ out of 5  
 Rated 5 stars out of 5  
 by Paddy - Posted on 18 January 2021

Just to say how impressed I was when I had my first Covid jab last week. Apart from being delighted to have some protection, it was really inspiring to see how well organised things were. People were being treated with genuine care as individuals, but there was still an amazing underlying efficiency to get through as many jabs as possible. Well done! If every centre is working as brilliantly as yours, the UK WILL have something that is "world beating!" ~ Many thanks ~ Paddy :)

This is so important, all MHP staff who have taken extra shifts to accommodate vaccine delivery and cover sickness. It has and is continuing to be a real TEAM effort and we won't stop until everyone who wants to be is vaccinated.



### Our First Patient - Dec 16<sup>th</sup> 2020

Mrs Best was the first Patient to be vaccinated at Carlton House – as the doors opened and we called her name she was so excited. Having now received both doses of the vaccine she told us – "I feel so much safer now and I am grateful to the staff for their kindness during both my visits to the clinic"



### Patient Serenades Staff

After his 1<sup>st</sup> Vaccine this patient got up and sung "We'll Meet Again" to the staff on duty – you may have seen the full version on our Tweeter Feed. We will welcome him back soon for his 2<sup>nd</sup> dose – just taking bets on the song he will sing this time.

## Fabulous New Home for 3 MHP Sites

The new location is nearly ready, located in the regeneration area of Ponders End, in a brand new purpose built premises. The artists impression shows how the block and the surrounding area will look when the project is completed. The new Health Centre is located on the ground floor of the tall brown building featured in the drawing.

Curzon Avenue, Dean House and Green Street will all move in May and they look forward to welcoming patients to pop and see your new Health Centre, as there is a café on site and a pharmacy.

The regeneration scheme is an ongoing project and will offer the area a complete new look and feel, MHP will be an important part of the regeneration, offering residents a new Healthcare Centre with lots of community services, fresh ideas on delivery of healthcare and wellbeing.

We will keep you updated as the project progresses.



*Artists Impression of the regeneration area in Ponders End.*

SCHEDULED TO OPEN IN MAY 2021

Curzon Avenue

Dean House

Green Street

Will move to:

Medicus Health Partners

Alma Healthcare Centre

1 Woodall Road

EN3 4GS



**Message from Janice Downing – Patient Participation Group Chair.**

Welcome to our first Edition of "The Patient Voice", communication is so important, I am delighted we are now able to publish a newsletter to keep patients updated, provide helpful information, capture and address topics to support better health education and support for all MHP Patients. I hope you will enjoy reading

## Welcome to the First Edition

about how things are progressing and seeing the exciting next steps.

Your views and comments are valuable to help shape the future, we would be pleased to hear from patients with ideas and constructive service reviews so the PPG can work alongside MHP to enhance healthcare delivery.

Please take care of yourselves and your loved ones. I know that we're going to get through this, and I hope the end is now firmly in sight.

Stay safe and well.

*Janice*

### Our Purpose

To give practice staff and patients the opportunity to, where possible, support the delivery of healthcare to patients.

To provide a platform for patients to make positive suggestions, and be an advocate for patient preferences when appropriate.



Great ideas come when we all work together.

FAST FACTS

# Over 60,000 Vaccines delivered by Medicus

## 50%

Of our patients have received the first does of the vaccine

We have vaccinated many residents from all over Enfield

Medicus Care Home Team have been out and about vaccinating residents and staff in Care Homes

Carlton House is delivering over 1000 vaccines per day

## 10%

Of our patients have received the 2<sup>nd</sup> dose of the vaccine

### LARGEST GP PARTNERSHIP IN UK

Investigation suggests that Medicus Health Partners is the largest GP Practice in the UK, with over 90,000 patients on the list.

Part of the largest PCN in the UK – Enfield Unity

Medicus is working in the community offering POP-UP COVID Vaccinations clinics. What a great response we have had – we know we have reached some very elderly patients who were too nervous to attend



## Medicus Health Partners Rolls Out - New Way to Contact Your GP

# patches



After listening to our patients, it became clear that E-Consult did not cater for all patient needs; the user experience was reported as difficult and confusing.

A new system installed and tested in February seems to be more suitable, quicker and easier to use for patients who wish to use this method to access healthcare.

PATCHS is a simple way for patients to contact us via our website or an App on a smartphone.

Using this is much quicker, just answer four simple free text questions using your own words – covering the details of your query, requests and questions you may have for your GP.

Medicus understands that this method does not support all patients, so appointments can still be booked by phone.

## Helpful links and Information

Enfield Council has a dedicated website called **MYLIFE** with information and advice to help support residents within Enfield with their independence and wellbeing and for when circumstance change or where to go to find additional support. Below is a link which will bring you to the site to be able to find out more.

<https://mylife.enfield.gov.uk/homepage>



## COVID SUPPORT – Testing and Vaccines

To access current information about COVID-19, testing kits, testing centre you can go to **www.gov.uk** there is lots of information to support getting back to work and of course a reminder of the current guidelines in place.

For information about vaccines please call 119, if you think you are eligible for a vaccine and have not received an invitation please contact your GP.

We must all keep following the guidance to keep ourselves and other safe – please remember.

